**Market research "RP SIA "Rīgas satiksme" vehicle post-warranty passenger information system restoration and operation of interior LCD monitors"**

Answers to the applicant's questions:

|  |  |  |
| --- | --- | --- |
| **Technical specification point** | **Applicant's question** | **The customer's response** |
|  | LCD monitor dimensions and required image parameters | For the tram (model 15T, 15T1):  The LCD panel consists of - displayable surface max. 200x1200 mm, 3x10.5“ LCD display  For buses, trolleybuses:  The LCD panel consists of - 2 x 17" LCD displays |
|  | The application can be completed only in Latvian or in English. | Can also be completed in English. The application and informative offer form in English is available - [https://www.rigassatiksme.lv/lv/par-mums/iepirkumi/tirgus-izpetes/tirgus-izpete-rp-sia-rigas-satiksme-transportlidzeklu-pecgarantijas-pasazieru- information-system-salon-lcd-monitor-operation-renewal-and-provision/](https://www.rigassatiksme.lv/lv/par-mums/iepirkumi/tirgus-izpetes/tirgus-izpete-rp-sia-rigas-satiksme-transportlidzeklu-pecgarantijas-pasazieru-informacijas-sistemas-salona-lcd-monitoru-darbibas-atjaunosana-un-nodrosinasana/) |
| 3.1. | *"3.1. installation of at least 1 (one) solution prototype (equipment) in the Customer's Vehicle - within 2 (two) weeks after the conclusion of the contract;"*  Could this period be extended to six weeks? | You can indicate your proposal regarding the deadline in section 4.3 of the Application and informative offer forms. in point |
| 6. | Training of four employees - in what language? Could it be in Latvian or English? | Training can also be in English. |
| **Point of application** | **Applicant's question** | **The customer's response** |
| 4.6. | 3 (three - for trolleybus, tram, bus). Do these terms apply to procurement? | A price offer is required for each mode of transport. |